

2007-2008 ANNUAL REPORT

CANADIAN COUNCIL ON SOCIAL DEVELOPMENT



CCSD activities are directed by a voluntary **board of directors** who are elected by and from the membership. Board members serve a three-year term and may serve a maximum of three terms. In addition to bringing their experience and expertise to the CCSD decision-making process, board members represent and promote the Council in their respective regions.

Wayne Helgason, Winnipeg, MB
Chair of the Board

Nicole Boily, Outremont, QC
Chair-Elect of the Board

James Carter,* Saint-Bruno, QC

Michael Cushing,* Toronto, ON

Joan Feather,* Saskatoon, SK

Patrick Flanagan, New Maryland, NB
Past Chair of the Board

Andrew Jackson, Ottawa, ON

Gregory Kealey, Fredericton, NB
Treasurer

Daniel Lamoureux, Morin-Heights, QC

Stella Lord, Halifax, NS

Tony Martin,* Sault Ste. Marie, ON

Jane Pulkingham, Burnaby, BC

Lionel Robert, Québec City, QC

Sherrie Tingley, Ottawa, ON

Nayda Veeman, Saskatoon, SK

Brian Wharf, Saltspring Island, BC

Deena White,* Montréal, QC

*Term expired in 2007-08

We are delighted to sign the message for this year's Annual Report. It has been an exciting year for the CCSD, and we are pleased to report back on some very positive outcomes.

This Annual Report provides an outline of the key initiatives and projects we have been working on over the last 12 months. While we have continued to play a key leadership role on a number of fronts, our primary focus this year has been operationalizing the CCSD's new strategic approach, with the goal of strengthening our impact in a constantly evolving political and social climate.

Our approach is based on two broad pillars that are mutually reinforcing: the **Social Development Report** series and the inaugural **Canadian Social Forum**. And this work is supported by a third strategic area of activity: the **Community Social Data Strategy**.

And we're pleased to say that we've made substantial progress on all three fronts.

The CCSD's Board of Directors has decided that the main focus of our activities over the next few years will be to work towards poverty reduction in Canada. The social development reports being developed by our partners and stakeholders in each province and territory will therefore focus on poverty and what has been happening on the ground across the country. The intent of this initiative is to help facilitate the sharing of knowledge and experience across jurisdictions.

Similarly, the Canadian Social Forum to be held in Calgary in May 2009 will also have poverty reduction as its theme. Activities around the Forum will emphasize the urgency of action, the need to broaden social development approaches by including the 'unusual suspects,' and by looking for ways to help Canadians move beyond the simple management of our social challenges to actually solving some of them. We see the Forum as a catalyst for working differently and energizing communities.

And our work on the Community Social Data Strategy now includes 16 communities across Canada that have come together to share experiences and access social data more effectively in order to better understand poverty at the municipal and local levels.

The context for talking about poverty in Canada – and more importantly, for actually *doing something about it* – has changed considerably over the last few years. The Canadian social development community needs to capitalize on the momentum that is building. Many of us feel we are at a critical juncture, with the stars aligning in favour of a collective effort against poverty in Canada.

Significant poverty reduction in Canada *is* doable, and the CCSD wants to help make that happen.

In closing, we'd like to thank the volunteers who sit on the CCSD's Board of Directors. Representing every region of the country, they give generously of their time and wisdom to the Council's work. Special thanks also to the amazing CCSD staff. They are dedicated, professional, and extremely committed to social development. None of what we have accomplished this year would have been possible without their considerable efforts.

Wayne Helgason
CCSD Board Chair

Marcel Lauzière
President



CCSD Staff

Executive Office

Marcel Lauzière, President
Lise Cardinal,* Executive Assistant
Amanda Mayer, Executive Assistant

Research

Katherine Scott, Vice President
Gail Fawcett, Senior Research Associate
(on interchange at HRSDC)
Angela Gibson-Kierstead, Research Associate
Pat Steenberg, CSDS Project Co-ordinator

Public Affairs / Communications

Gail Dugas, Vice President
Nancy Colborne Perkins, Senior Communications
Advisor
Susan Scruton, Network Administrator &
Internet Coordinator

Finance and Administration

Penelope Feather, Vice President
Louise Clarke, Finance and Outreach Officer

*Left during 2007-2008



United Way Member Agency

The CCSD is proud to be a Member Agency of the United Way. We extend particular thanks to the United Way of Greater Toronto, United Way/Centraide Ottawa, and the United Way of the Lower Mainland for their essential ongoing support.

Our Activities...

Much of the CCSD's work over the last year has been focussed around the organization's two strategic pillars – the inaugural Canadian Social Forum and the Social Development Report series. These initiatives build on the Council's long-standing expertise in measuring and monitoring social and economic well-being – particularly in relation to Canadian communities, children and families – and on developing information tools and practical resources for, and with, people working in the field. And like all CCSD activities, these initiatives emphasize the importance of bringing people together to discuss and develop solutions to social challenges – something the Council has been doing for almost 90 years.

These initiatives and other activities over the year also support the Council's efforts to work with our members and partners to increase awareness and understanding of the inter-connectedness of social issues that affect the safety and well-being of individuals and their communities.

Principal activities over the year included the following initiatives:

- Planning for the **Canadian Social Forum** began in earnest over the latter part of this year. The inaugural Forum will be held in May 2009 in Calgary, then every two years thereafter in a different locale. A broadly based Advisory Committee has been established of key social development thinkers across Canada, including members of the CCSD Board as well as partners from the National Council of Welfare, the Canadian Education Association, Canadian Nurses Association, the Canadian Association of Chiefs of Police, Boys and Girls Clubs of Canada, United Ways, and the City of Calgary. Logistics for the venue are being finalized and preliminary identification of workshop and plenary sessions has begun. The overarching theme for this inaugural Forum will be poverty reduction in Canada, with key goals of fostering dialogues about poverty issues within and among different sectors, sharing innovations and best practices across the country, and helping to stimulate positive momentum for change.

The Social Forum will also make use of emerging technologies and trends in social networking. This will allow groups to begin their discussions in advance of the event and help them continue to collaborate on positive action post-Forum. And throughout the Forum, video technologies will be used to capture the energy and ideas that are generated.

In the year ahead, planning for the Canadian Social Forum will accelerate as dialogues among stakeholders progress and the program is finalized. Watch the CCSD website for Forum updates or send an email to membership@ccsd.ca to be added to our "Keep Me in the Loop" list.

- Work also began this year on the **Social Development Report (SDR)**. The SDR will be comprised of two companion reports, each of which will be produced every two years. An indicator report will provide a snapshot of how Canada is faring in relation to national and provincial social outcomes; the companion document will present reports on each province and territory to be developed by organizations working on the ground in those jurisdictions. The provincial reports will focus on the history of efforts to reduce poverty in Canada and provide context and support for the current momentum towards poverty reduction strategies across the country.

The CCSD will also prepare a national overview/analysis to highlight some of the social trends and promising practices that emerge from the provincial and territorial reports and the indicator report.

In preparation over the past year, an Advisory Committee was established for the SDR, a concept paper developed to engage the wider social development community in this initiative, and collection and generation of primary and secondary data begun. In addition, authors/organizations for the provincial and territorial reports have also been secured.

- The **Community Social Data Strategy (CSDS)** comprises the third main strategic area of Council activity over the year. The CSDS was created to increase data availability, data accessibility and user capacity at the community level. CSDS functions as a gateway for municipalities, health and social service agencies, and local non-governmental organizations to collectively purchase and access over \$1 million worth of data from Statistics Canada and other sources, at a reduced cost. In addition to negotiating the common data purchase, the Strategy arranges training to assist organizational staff in their analysis and processing. Access to CSDS data enables partners to improve their understanding of the social and economic trends in their communities and strengthens the application of statistical evidence to policy development.

Special thanks to Human Resources and Social Development Canada for its ongoing support of the CCSD's work.

Following extensive consultations with CSDS, an agreement has been negotiated with Statistics Canada for the purchase of a new data package with license protocols, procedures, and data delivery schedules. Sixteen consortia are currently participating in the CSDS, with new partnerships established in Winnipeg and Sault Ste. Marie. As well, some consortia have expanded their memberships; the group in Toronto, for example, now has over 40 members in addition to the municipality itself.

An *Inventory of Community Social Data Sources* was also produced this year. In addition to national data sources, the document includes social/neighbourhood indicator and dissemination models used in different jurisdictions, links to social statistics sites, and recommendations on how to address existing gaps in social data.

A new, bilingual website for the CSDS is nearing completion. It will include material for public access – such as the inventory of community data sources, and national and regional atlases – as well as data tables and supporting documentation that will be available to consortia members only.

Looking ahead, the CSDS continues to work with the Federation of Canadian Municipalities to try to increase municipal and community access to social data and increase their input into national data collection processes.

To find out more about the CSDS initiative, visit www.ccsd.ca/subsites/socialdata/home.html

- Linked to the CSDS is the **Urban Poverty Project (UPP)**, a multi-year initiative using data from the 2001 Census and other sources, which was completed in 2007. Through the UPP initiative, the CCSD collaborated with social planning councils and other non-governmental organizations to increase access to poverty data at the local level. Resources developed over the course of this project included a comprehensive series of analytical reports, resource tools, and data profiles examining different aspects of poverty in Canada's largest cities and providing a profile of the urban poor. Special attention was focussed on groups which have been historically vulnerable to poverty, such as visible minorities, immigrants, persons with disabilities, and Aboriginal people living in urban areas.

All UPP reports and resources are available on-line to facilitate access and encourage the broad use of the information. Visit www.ccsd.ca/pubs/2007/upp/index.htm.

- The **Children in North America Project (CINA)** is a collaborative tri-national initiative to highlight the conditions and well-being of children and youth in Canada, the United States, and Mexico. To date, an overview document and a report detailing the health and safety of North American youth have been produced, with almost 2,000 hard copies distributed to community-based child service and health organizations at the community and provincial levels, and more than 22,000 copies downloaded from the CCSD's website.

This year, the CCSD took the lead as principal author of the next report in this series – on the economic well-being of youth in North America. Plans for its launch are currently being developed, for release in summer 2008.

To view reports in the CINA series, visit www.ccsd.ca/pubs/2006/cina/.

- **Perception** magazine explores common issues that affect the diverse social development community in Canada. The goal is to identify the most pressing current issues and the people working on those issues in order to present different perspectives and foster communications within the social development community. Wherever possible, issues are examined in the context of local, national and international perspectives.

Perception is published twice a year. The latest edition (Spring 2008) focuses on poverty in Canada – how it is measured, what is being done in different jurisdictions, and what is needed to move the issue forward. Hard copies of each edition are distributed to CCSD members, partners and the media. In addition, information about the issue and links to download copies of the magazine are distributed through different networks in the social development community and to people working in national, provincial and community organizations to end poverty.

- **Stats & Facts** is an important feature on the CCSD's website. This series of bilingual on-line fact sheets provides reliable and up-to-date statistics on a variety of social development topics – like demographics, families, health, and education. The series answers many 'frequently asked questions' about these subjects and aids the work of CCSD members and stakeholders by providing current data on select issues. The subsite incorporates flash graphics to promote interest and provides information by province wherever possible.

COMMUNITY SOCIAL DATA STRATEGY NETWORK MEMBERS

CANADIAN COUNCIL ON SOCIAL DEVELOPMENT

CALGARY

City of Calgary
Calgary Health Region
Calgary Board of Education
United Way of Calgary and Area
Calgary Region Child and Family Services Authority
Persons with Development Disabilities Board
Calgary Chamber of Voluntary Organizations
Calgary Community Economic Development

EDMONTON

Institutional Research, Northern Alberta Institute of Technology
Post Secondary Institutions Alberta Infrastructure
Economic Development Edmonton
Edmonton Public School Board
Edmonton Catholic School Board
County of Strathcona
Capital Health Authority
Edmonton and Area Child and Family Services
Population Research Laboratory, University of Alberta

HALTON

Halton Police Services
Hamilton District Board of Education
Hamilton District Catholic Board of Education
Community Development Halton
Halton Region

HAMILTON

City of Hamilton
Social Planning and Research Council of Hamilton
Hamilton Police Services

LONDON

City of London
The United Way of London and Middlesex
Middlesex London Health Unit
Thames Valley District School Board
London District Catholic School Board
University Western Ontario
London Transit Commission
Centre Aging and Health Research
London Homeless Coalition
London Public Library
Investing in Children (London)
Elgin, Middlesex, Oxford Local Training Board
Goodwill Industries (London)
Employment Sector Council of London
London Economic Development Corporation
Ontario Early Years (London)
South Central - Literacy in the Community
J. Loebach Consulting Environment Design
City of London Police
Meals on Wheels (London)
London Childrens Museum
London Community Resource Centre
London Homeless Coalition
London Mental Health Association
Middlesex County
Pathways Skills Development
London Cross Cultural Learner Centre
WIL Employment Connections

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MONTRÉAL

Agence de la Santé et des Services sociaux de Montréal
Ville de Montréal (développement des systèmes)
Direction de la Santé publique
Commission scolaire de Montréal
Centraide de Montréal
Conférence régionale des élus
Corporations de développement économique
Carrefours jeunesse-emploi
Centres pour la petite enfance
Relais femmes
Le Regroupement des organismes montréalais ethnoculturels pour le logement
La Maisonnée
Le Centre de liaison et d'aide de Montréal
La Fondation de Grand Montréal
La Conférence régionale des élus de Montréal
Centraide du Grand Montréal,
La Fondation du Grand Montréal
La Ville de Montréal

OTTAWA

City of Ottawa
Social Planning Council of Ottawa
United Way / Centraide Ottawa
Children's Aid Society of Ottawa
South East Ottawa Centre for a Healthy Community
Ottawa Food Bank
Catholic Immigration Services
Family Services Ottawa
Child and Youth Health Network for Eastern Ontario

PEEL

City of Brampton
Peel District School Board
Peel Children's Aid Society
Community Care Access Centre of Peel
Social Planning Council of Peel

PETERBOROUGH

City of Peterborough
County of Peterborough
Trent Centre for Community Based Education
Peterborough Family Resource Centre
Peterborough County-City Health Unit
Community Opportunity & Innovation Network

SAULT STE. MARIE

Sault Ste. Marie Innovation Centre
Municipality of Sault Ste. Marie
City of Sault Ste. Marie
Community Quality Improvement
Economic Development Corporation of Sault Ste. Marie
The District of Sault Ste. Marie Social Services Administration Board
Algoma District Services Administration Board
Sault North Planning
Garden River First Nation
Algoma District School Board
Huron Superior School Board
Children's Aid Society of Algoma
Child Care Algoma
Algoma Manitoulin Early Years
Algoma Family Services
YMCA of Sault Ste. Marie
United Way of Sault Ste. Marie

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Work on Stats & Facts is ongoing. This year, three fact sheets on different aspects of economic security and three fact sheets on the Canadian labour market were added to the site. Each of the fact sheets in this series will be periodically updated with new data, and new fact sheets on other topics are being considered.

More than 30,000 copies of Stats & Facts sheets were downloaded over the course of the year. To access these resource tools, go to www.ccsd.ca/factsheets/index.htm.

Key CCSD activities are designed to help foster the **development of public policies**. Over the year, the Council was particularly active in promoting the importance of and providing advice on poverty reduction strategies for Canada. For example, the chair-elect of the Board, Nicole Boily, represented the CCSD at a full-day consultation in Calgary that was organized by Federal Finance Minister Jim Flaherty for representatives of 20 industry and voluntary sector organizations.

In addition, CCSD staff also made presentations to the Ontario government's special Cabinet Committee on poverty reduction, participated in the hearings of the Standing Committee on Human Resources and Social Development that is examining poverty reduction issues, as well as the hearings of the Senate Subcommittee on Population Health.

Following his return from New Zealand, CCSD President Marcel Lauzière was invited to give a number of talks in Ottawa, Toronto, Winnipeg, and Montreal on the New Zealand approach to poverty and low-income. This has helped to inform a variety of discussions about poverty reduction that have been taking place across Canada in the last year.

The CCSD is frequently asked to help **develop and support partnerships**, promote outreach activities and provide leadership within the non-profit sector by having staff serve on advisory committees, working groups, and governing boards. Over the year, Council staff provided support and input to the following groups and organizations:

- **Campaign 2000:** provided research services to coalition partners for the development and launch of the National Report Card on child poverty, as well as a technical review of the Ontario Report Card;
- **The Canadian Index of Well-being (CIW), for the Atkinson Foundation:** CCSD is an active member of the National Working Group overseeing development of the Index. Council staff also headed the team developing the 'community vitality' domain and wrote a report on this area, as well as reviewing CIW materials on other domains. The Foundation plans to launch the CIW and its background papers in fall 2008.
- **Urban Public Health Network:** provided input for the development of a framework for a public health indicator;
- **Imagine Canada:** CCSD President serves on the Board;
- Over the year, CCSD staff also worked in partnership with the Canadian Association of Chiefs of Police to promote common social development objectives and continue work done for several years with their Coalition on Community Health, Safety and Well-being. This year, Council staff made presentations on the links between crime prevention and social development at the CACP's Atlantic Summer Institute and at the annual conference of the Canadian Criminal Justice Association on behalf of CACP. Discussions are also underway on adapting crime prevention materials for the Web and incorporating social development issues into police training curriculum.
- And while the CCSD's work is focused mainly in Canada, we also work to build stronger connections to the international social development community to ensure that the Council stays connected to developments in other parts of the world. Our work with the Casey Foundation in the U.S., with Red por los derechos de la infancia in Mexico, and efforts to build better connections with the social development community in New Zealand are examples.

Other Council activities over the year included:

- **Canada Social Transfer (CST):** Since 2004, when the federal government created the CST to replace the Canada Assistance Plan, the Council has worked with a variety of partners to try to reinvigorate discussions about social policy in Canada – clarifying the roles of partners, raising the issues of accountability and transparency. Over the year, Council staff and Board members have discussed these issues with senior departmental officials and in pre-budget consultations, presented a brief to the parliamentary Finance Committee, analyzed the issues for a Toronto symposium, and published an article in *Perception*. To view the Council brief on the CST, go to www.ccsd.ca/pr/2007/cst_fc.pdf
- **Understanding Poverty and Low Income in Canada:** This research project was developed for the use of Federal-Provincial-Territorial (FPT) Deputy Ministers Responsible for Social Services. Under the project, a report and PowerPoint presentation were produced to provide an accessible guide to poverty issues for use by the FPT governments. The report identifies common definitions of poverty and low income, both in Canada and internationally, reviews different measures used, and analyzes the information to help identify promising poverty reduction practices. In June 2008, Council staff will appear before the FPT group to discuss and elaborate on the information presented.

Website Activity:

The CCSD's website is an increasingly critical tool for communicating and sharing information and knowledge with our members, partners, and the general public.

We monitor our website traffic regularly in order to determine which content is most frequently accessed and to gain useful feedback for our funders and stakeholders. For the first time since the Council's website was created 12 years ago, the number of visitors over the calendar year surpassed the 1,000,000 mark!

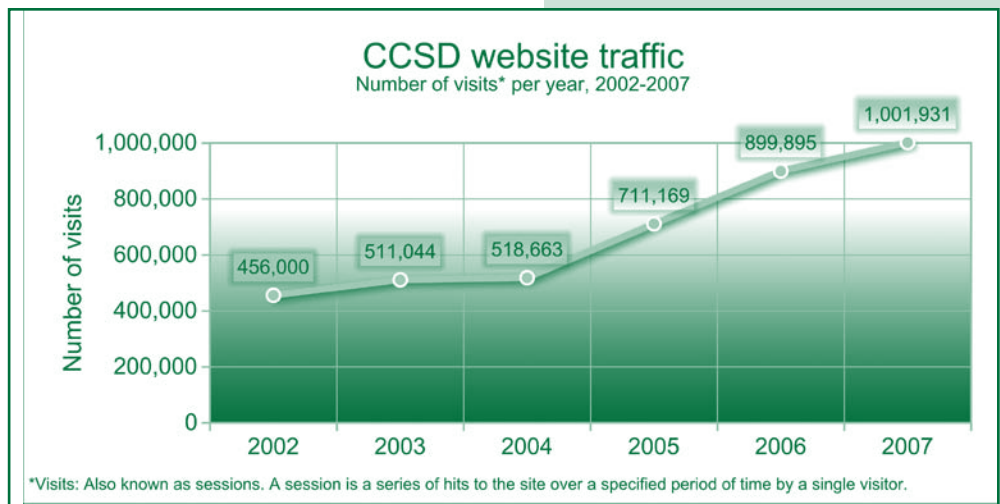
People frequently come to the CCSD website in search of useful, factual information such as poverty lines, poverty rates, and our Facts & Stats subsite. One of the biggest draws over the past year has been the reports, resources and tools related to our Urban Poverty Project – with approximately 75,000 downloads.

In 2007, we created an Intranet to provide board members and staff with timely, year-round access to key internal documents and to streamline the process of distributing background material for board meetings – as well as making the process more environmentally responsible.

The process of creating a subsite for the Community Social Data Strategy is well underway. This site will provide free access to extensive community-level data and mapping software for consortia members, and public access to some of the social data.

As part of the planning for both the Social Development Report series and the Canadian Social Forum, developmental work has begun to create subsites for these strategic initiatives. For example, we are exploring the use of interactive tools for the Social Report site to provide greater functionality to those who will be using the data.

And in the coming year, the CCSD will be launching a blog to provide short commentary, notes, pointers, and stories about things happening at the CCSD and around the wider social development community. The blog will also allow our readers to publish their comments and converse with others about the issues raised. We see the blog as a tool through which staff can interact with others in the community in a livelier and more timely way.



Sault Ste. Marie Public Library
Algoma Public Health Unit
Sault Area Hospital
Group Health Centre
Sault Ste. Marie Focus Coalition
Destiny Sault Ste. Marie

SIMCOE COUNTY

Children's Aid Society of Simcoe County
Community Connection
New Path Youth and Family Services
Simcoe Muskoka Catholic District School Board
Simcoe Muskoka District Health Unit
Simcoe County District School Board
Community Care Access Centre Simcoe County
United Way of Greater Simcoe County
Ontario Early Years Centre - Simcoe
YMCA of Simcoe-Muskoka
Local Health Integration Network - North Simcoe Muskoka
City of Barrie
City of Orillia
Town of Bradford West Gwillimbury
Town of Collingwood
Town of Innisfil
Town of Midland
Town of New Tecumseth
Town of Penetanguishene
Town of Wasaga Beach
Township of Tiny
Township of Adjala-Tosorontio
Township of Clearview
Township of Essa
Township of Oro-Medonte
Township of Ramara
Township of Severn
Township of Springwater
Township of Tay
Barrie Area Native Advisory Circle
Canadian Mental Health Assoc. Barrie-Simcoe
Catholic Family Life Centre-Simcoe South
Catulpa Community Support Services
Children's Treatment Network of Simcoe York

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Canadian Council on Social Development

Statement of Revenue and Expense for the year ended March 31, 2008

	2008	2007
Revenue		
Project Revenue	\$1,311,625	\$1,026,978
Memberships, Fundraising & United Ways	\$132,412	\$127,724
Net Investment Revenue	\$5,311	\$113,728
Other Revenue	\$22,907	\$30,820
	\$1,472,255	\$1,299,250
Expenses		
Salaries & Benefits	\$857,175	\$863,078
Program Costs	\$568,687	\$373,133
Governance	\$56,161	\$31,535
Amortization & Disposal of Capital Assets	\$11,256	\$16,892
	\$1,493,279	\$1,284,638
Net Income (Loss)	(\$21,024)	\$14,612

For a copy of the audited financial statements, e-mail feather@ccsd.ca.



Thank you to CCSD Members...

Members are a vital component of the CCSD's activities. They include a diverse group of individuals and organizations who are active in many different aspects of social development all across the country. Some members provide direct services and supports in their local communities, while others work for social change and improvement at the municipal, provincial or national levels.

We are very grateful to all our CCSD Members. Their passion and dedication for social well-being provide the foundation of Canadian communities in every region. CCSD members also demonstrate their commitment to social progress in their willingness to join with others, sharing resources, communicating ideas and collaborating to achieve real improvements to the lives of Canadians.

We thank all our members and donors for their belief in the CCSD's work. Membership fees and donations from individuals, corporations, and associations help make the Council's resource development and outreach activities possible.

In the following list, we recognize the outstanding support of the CCSD's Organizational Members:

Acadia University, Wolfville
Advocate Institute of Human Resources, Ottawa
Alberta Children's Hospital, Calgary
Alberta College of Social Workers, Edmonton
Alberta Council of Women's Shelters, Edmonton
Alberta Government Library, Edmonton
Alberta Legislature Library, Edmonton
Alberta Teachers' Association, Edmonton
Algoma University College, Sault Ste. Marie
Alternatives North, Yellowknife
Aspen Family & Community Network Society, Calgary
Association canadienne des employés professionnels,
Ottawa
ASSS Montérégie, Longueuil
Atlantic Centre of Excellence for Women's Health,
Halifax
Aurora College, Fort Smith
B.C. Council for Families, Vancouver
B.C. Federation of Labour, Vancouver
B.C. Government & Service Employees' Union, Victoria
Bibliothèque de l'Assemblée nationale, Québec
Bibliothèque municipale de Repentigny
Big Brothers Big Sisters of Canada, Burlington
Boys & Girls Clubs of Alberta, Edmonton
Boys & Girls Clubs of Canada, Markham
Boys & Girls Clubs of Nova Scotia, Halifax
Calgary Chamber of Voluntary Organizations
Calgary Family Services Society
Calgary Public Library
Canadian AIDS Society, Ottawa
Canadian Association of Elizabeth Fry Societies,
Ottawa
Canadian Association of Social Workers, Ottawa
Canadian Association of the Deaf, Ottawa
Canadian Association of University Teachers, Ottawa
Canadian Co-operative Association, Ottawa
Canadian Healthcare Association, Ottawa
Canadian Housing Information Centre, Ottawa
Canadian Human Rights Commission Library, Ottawa
Canadian Labour Congress, Ottawa
Canadian Mothercraft Society, Toronto
Canadian Policy Research Networks, Ottawa
Canadian Red Cross Society, Calgary
Canadian Red Cross Society, Ottawa
Canadian Scholars' Press Inc., Toronto
Canadian Teachers' Federation, Ottawa
Canadian Union of Postal Workers, Ottawa
Canadian Union of Public Employees, Ottawa
Canadian Union of Public Employees Local 2059,
Ottawa
Canadian Union of Public Employees Local 2204,
Ottawa
Canadian Union of Public Employees Manitoba,
Winnipeg
Cape Breton's Family Resource Coalition, Sydney
Capilano College Library, North Vancouver
Carleton Memorial Day Care Centre, Ottawa
Carleton University Library, Ottawa
Carlington Community & Health Services, Ottawa
Catholic Charities of The Archdiocese of Toronto
CAW-Canada, Toronto
Centraide Laurentides, Saint Jérôme
Centraide Québec, Beauport
Centrale des syndicats démocratiques, Montréal
Centrale des syndicats du Québec, Montréal
Centre 1, 2, 3 GO!, Montréal
Centre de Bénévolat de la Péninsule Acadienne Inc,
Caraquet
Centre de Référence du Grand Montréal
Centre for Aboriginal Human Resource Development
Inc., Winnipeg
Centre for the Study of Co-operatives, Saskatoon
Centre régional de santé et des services sociaux,
Chibougamau
Children First, Cranbrook
Children's Advocate, Edmonton
Children's Advocate Office, Saskatoon
Children's Aid Society of Toronto
Chinook Health Region, Lethbridge
Citizens for Public Justice, Ottawa
City of Brandon
City of Coquitlam
City of Edmonton
City of Grande Prairie
City of Medicine Hat
City of Ottawa, People Services Department
City of Red Deer
City of Regina
City of Thunder Bay
City of Vancouver
City of Victoria
Clinic Resource Office, Toronto
College of New Caledonia, Prince George
Columbia University, New York
Comité des personnes assistées sociales de Pointe St-
Charles, Montréal
Communities for Children, Saskatoon
Community Counselling & Resource Centre,
Peterborough
Community Development Halton, Burlington
Community Health Department, Waterloo
Community Home Support Services Association,
Vancouver
Community Living Toronto
Community Resource Centre Inc., Killaloe
Community Safety & Crime Prevention Council, Waterloo
Community Social Planning Council of Toronto
Community, Health, & Social Services Network, Québec
Conestoga College Doon Campus, Kitchener
Confédération des syndicats nationaux, Montréal
Connections, Carleton Place
Conseil de la famille et de l'enfance, Québec
Conseil du Statut de la Femme, Québec
Conseil Permanent de la Jeunesse, Québec
Contact Hamilton for Children's & Developmental
Services
Corporation of The City of London
Council for Israel and Jewish Advocacy, Toronto
Cranbrook Women's Resource Society
CRÉ de la Capitale-Nationale, Québec

Department of Social Services & Seniors, Charlottetown
District of Nipissing, North Bay
Durham College, Campus Library, Oshawa
E4C, Edmonton
East Metro Youth Services, Scarborough
École des Hautes études commerciales, Montréal
École nationale d'Administration publique,
Bibliothèque, Québec
ECP Limited, Toronto
Edmonton Public Library
Edmonton Social Planning Council
Elementary Teachers' Federation of Ontario, Toronto
Elizabeth Fry Society of Greater Vancouver,
New Westminster
Enviros Wilderness School Association, Calgary
Family & Child Care Connections, CUPW-FRC, St. John's
Family & Community Support Services, Edmonton
Family Day Care Services, Toronto
Family Service Association of HRM, Halifax
Family Service Association of Metropolitan Toronto
Family Services & Housing, Disability Programs,
Winnipeg
Family Services & Housing, Employment & Income
Assistance, Winnipeg
Family Services of Haliburton County
Fédération des associations de famille monoparentales
et recomposée du Québec, Montréal
Fédération des travailleurs et travailleuses du Québec,
Montréal
Federation of Post-Secondary Educators of BC,
Vancouver
Filles de la Sagesse du Canada, Ottawa
Georgian College Library, Orillia
Girl Guides of Canada, Toronto
Government of Newfoundland & Labrador, St. John's
Grant MacEwan College, Edmonton
Halifax Regional Municipality
Harry Lash Library, Burnaby
Harvard College Library, Cambridge
Healthy Child Manitoba, Winnipeg
Hull Child & Family Services, Calgary
Immigrant Women Services, Ottawa
Informetrica Limited, Ottawa
Institut national de la recherche scientifique, Montréal
Institute for Human Services Education, Truro
Jewish Family & Child Service, Toronto
Justice Canada, Ottawa
Kids Kottage Foundation, Edmonton
King's College, School of Social Work, London
King's University College Library, London
Kinna-Aweya Legal Clinic, Thunder Bay
Kootenay Career Development Society, Nelson
Kwantlen University College, Surrey
Labrador Health Secretariat, First Nations & Inuit
Branch, Goose Bay
Lacombe and District Family & Community Support
Services
Lakehead University, Thunder Bay
Lambton College, Sarnia
Langara College Library, Vancouver
Langara College Social Service Worker Program,
Vancouver

Leduc Family & Community Support Services, Nisku
Legal Services Society, Vancouver
Legislative Library of Ontario, Toronto
Les Centres jeunesse de la Mauricie et du Centre-du-
Québec, Trois-Rivières
Les Centres jeunesse de la Montérégie, Longueuil
Les Centres jeunesse de l'Outaouais, Hull
Library of Parliament, Ottawa
Loyalist College Library, Belleville
MacDonald Youth Services, Winnipeg
Malaspina University-College, Nanaimo
Manitoba Child Care Association, Winnipeg
Manitoba Child Care Program, Winnipeg
Manitoba Family Services & Housing, Winnipeg
Manitoba Legislative Library, Winnipeg
McGill University Libraries, Montréal
McMaster University, Hamilton
Métis Child & Family Services Society, Edmonton
Ministère de la Famille, des Aînés et de la Condition
féminine, Montréal
Ministère de la Santé et des Services Sociaux, Québec
Ministère de l'Emploi et de la Solidarité sociale,
Québec
Moisson Québec Inc.
Mount Carmel Clinic, Winnipeg
Mount Royal College, Calgary
Mouvement SEM, St-Jean-sur-Richelieu
MS Society of Canada, Toronto
Muttart Foundation, Edmonton
N.W.T. Status of Women Council, Yellowknife
National Council of Welfare, Ottawa
National Crime Prevention Centre, Ottawa
National Union of Public & General Employees,
Nepean
NDG Community Council, Montréal
Nellie's (Women's Hostels Inc.), Toronto
New Brunswick Advisory Council on the Status of
Women, Fredericton
New York University
Newfoundland & Labrador Federation of Labour, St.
John's
Northern Lights College Library, Fort St. John
Northumberland County Children's Services, Cobourg
Nova Scotia Advisory Council on the Status of Women,
Halifax
Nova Scotia Government & General Employees Union,
Dartmouth
Nova Scotia Legislative Library, Halifax
Office of the Auditor General, Ottawa
Okanagan College Library, Vernon Location, Kelowna
Ontario Council of Agencies Serving Immigrants,
Toronto
Ontario Prevention Clearinghouse, Toronto
Ordre professionnel des travailleurs sociaux du
Québec, Montréal
Pearson Education Canada, Don Mills
PEI Council of the Disabled Inc., Charlottetown
Peterborough Social Planning Council
PLEA Community Services Society of BC, Vancouver
Pluri-Elles (Manitoba) Inc., Saint-Boniface
Presbyterian Church, Toronto
Prince Albert & District Community Service Centre

Conseil scolaire de district catholique Centre-Sud
Conseil Scolaire de District du Centre-Sud-Ouest
Elizabeth Fry Society of Simcoe County
Enaahitg Healing Lodge
Georgian Bay Native Women's Association
John Howard Society of Simcoe & Muskoka
Kinark Child & Family Services
La Cle d'la Baie en Huronie
Morton Youth Services
Royal Victoria Hospital
Simcoe Community Services
Simcoe Outreach Services
The Simcoe County Alliance to End Homelessness

TORONTO

Access Alliance Multicultural Health and Community Services
The Anne Johnston Health Station
Black Creek Community Health Centre
Castleview Wychwood Towers
Central Toronto CHC
Centre for Addiction and Mental Health
Centre Francophone de Toronto
City of Toronto Access & Equity Division
City of Toronto Children's Services Division
City of Toronto, Parks Forestry & Recreation
City of Toronto, Social Development Finance & Administration
City of Toronto, Social Services
City of Toronto Public Health
City of Toronto Public Library
Community Care Access Centres (CCAC) - Toronto
Community Social Planning Council of Toronto
Daily Bread Food Bank
Davenport Perth CHC
Dorothy Ley Hospice
Family Services Association
Hazel Burns Hospice
Kensington Health Centre
Lakeshore Lodge
LAMP CHC
Metro EMS
Lawrence Heights Community Health Centre
Mt. Sinai Hospital
PARC
Parkdale CHC
Planned Parenthood
Regent Park CHC
South Riverdale Community Health Centre
St. Christopher House
St. Clair Services for Seniors
St. Joseph's Health Centre
St. Stephen's House
Stonegate CHC
The Four Villages Community Health Centre
The STOP Community Food Centre
Toronto Community Housing Corporation
Toronto Central Local Health Integration Network
Toronto Transit Commission - Service Planning
Toronto District School Board
UHN - Toronto Western
United Way of Greater Toronto
West Hill Community Health Centre
West Toronto Support Services
Women's Health in Women's Hands
York Community Services CHC

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VANCOUVER

Metro Vancouver
United Way of the Lower Mainland
The Social Planning and Research Council of British Columbia
The British Columbia Housing Management Commission
TransLink
Vancouver Foundation
Vancity Community Foundation

WATERLOO

Opportunities Waterloo Region
Social Planning Council of Cambridge and North Dumfries
Social Planning Council of K-W
United Way of Cambridge and North Dumfries
Waterloo Ontario Early Years Centre
United Way of Kitchener-Waterloo
Kitchener and Waterloo Community Foundation
Cambridge and North Dumfries Community Foundation
Catholic Family Services
Waterloo Region District School Board
Waterloo Catholic District School Board
Conseil Scolaire de District Centre-Sud-Ouest
Conseil Scolaire de District Catholique Centre-Sud
City of Waterloo
City of Kitchener
City of Cambridge
Township of North Dumfries
Township of Woolrich
Township of Wellesley
Township of Wilmot
Region of Waterloo, Social Services
Region of Waterloo, Public Health
Region of Waterloo, Housing and Community Services
Region of Waterloo, CAO
Region of Waterloo, Police Services
Region of Waterloo, Community Safety and Crime Prevention

WINNIPEG

Aboriginal Council of Winnipeg
Manitoba Community Connections
Manitoba Department of Energy, Science and Technology
Community Information Management Network
Manitoba Health/Decision Support Services, Manitoba
Department of Health
Manitoba Housing, Manitoba Department of Family Services
and Housing
Department of Community Health Sciences, University of
Manitoba
Population Health Unit, Winnipeg Regional Health Authority
First Nations & Inuit Health Branch, Health Canada
Social Planning Council of Winnipeg
Healthy Child Manitoba, Manitoba Department of Family
Services and Housing
Winnipeg Economic Development Corporation
Institute of Urban Studies, University of Winnipeg
United Way of Winnipeg
City of Winnipeg, Corporate Planning Research & Initiatives
The Centre for Aboriginal Human Resource Development

YORK

Regional Municipality of York
United Way of York
York Regional Police
York Region District School Board
York Region Catholic District School Board

Privy Council Office, Ottawa
Progressive Inter-Cultural Community Services Society,
Surrey
Public Health Services, Sydney
Ranch Ehrlo Society, Pilot Butte
Red Deer Child Care Society
Régie régionale de la santé et des services sociaux,
Sherbrooke
Regional Municipality of Durham, Whitby
Regional Municipality of Halton, Oakville
Regional Municipality of Niagara, Thorold
Regional Municipality of Peel, Brampton
Regional Municipality of Waterloo
Regional Municipality of York, Newmarket
Renison College Library, Waterloo
Representative for Children & Youth, Victoria
Ryerson University Library, Toronto
Saint John Human Development Council
Saskatchewan Association of Rehabilitation Centres,
Prince Albert
Saskatchewan Community Resources & Employment,
Regina
Saskatchewan Federation of Labour, Regina
Saskatchewan Labour, Saskatoon
Saskatchewan Legislative Library, Regina
Saskatchewan Prevention Institute, Saskatoon
Service Canada, Bibliothèque régionale, Montréal
Services Juridiques Communautaires de Pointe St-
Charles et Petite Bourgogne Inc., Montréal
Share Family & Community Services Society, Coquitlam
Sheridan College, Early Childhood Education, Brampton
Sheridan College Library, Oakville
Shout Clinic, Toronto
Simon Fraser University Library, Burnaby
Simon Fraser University, Community Education
Programs, Vancouver
Sistering - A Woman's Place, Toronto
Sisters of Charity of The Immaculate Conception, Saint
John
Social Planning & Research Council of Hamilton
Social Planning Council of Cambridge & North Dumfries
Social Planning Council of Kitchener-Waterloo
Social Planning Council of Ottawa
Social Planning Council of Winnipeg
Social Research & Demonstration Corporation, Ottawa
Société de l'aide à l'enfance de Prescott-Russell,
Plantagenet
Société de Saint-Vincent de Paul, Montréal
Société d'habitation du Québec, Montréal
Society for Community Development, Coquitlam
Society for Manitobans with Disabilities Alliance Inc.,
Winnipeg
South Fraser Women's Services Society, Surrey
South Riverdale Community Health Centre, Toronto
St. Christopher House, Toronto
St. Peter's Seminary, London
Status of Women Canada, Edmonton
Stimulation à l'enfance, Moncton
Strathcona County Family & Community Services,
Sherwood Park
Teddy Bear Day Care, Garson
The Children's Emergency Foundation, Toronto
The Education Centre, North Bay

The Family Centre, Winnipeg
The International Performance Institute, Shanty Bay
The Prince Edward County Community Care for Seniors
Association, Picton
Thompson Rivers University, Kamloops
Times Change Women's Employment Services Inc.,
Toronto
Toronto Reference Library
Town of Cochrane
United Way/Centraide Ottawa
United Way Community Services of Guelph &
Wellington
United Way of Calgary & Area
United Way of Greater Toronto
United Way of London & Middlesex
United Way of Regina
United Way of Saskatoon
United Way of Sault Ste. Marie
United Way of South Niagara, Welland
United Way of the Lower Mainland, Burnaby
Université de Moncton, Campus d'Edmundston
Université de Moncton, Bibliothèque Champlain
Université de Montréal
Université du Québec, Rouyn-Noranda
Université du Québec à Trois-Rivières
University College of the Fraser Valley Library,
Abbotsford
University of Lethbridge
University of Manitoba Education Centre, Winnipeg
University of Manitoba, Health Sciences Library,
Winnipeg
University of New Brunswick, Harriet Irving Library,
Fredericton
University of New South Wales, Sydney
University of Northern British Columbia, Prince George
University of Ottawa, Centre for Research on
Community Studies
University of Ottawa Library Network
University of PEI, Robertson Library, Charlottetown
University of Regina, Social Policy Research Unit
University of Toronto Libraries
University of Victoria Law Library
University of Windsor Libraries, Leddy Library
Vancouver Public Library
Vanier College, Montréal
Vibrant Communities Saint John
Ville de Montréal
Ville de Québec, Charlesbourg
Virginia Commonwealth University, Richmond
Walter & Duncan Gordon Foundation, Toronto
Washington University Library, St. Louis
Wilfrid Laurier University, Waterloo
WJS Group, Edmonton
Wolseley Family Place Inc., Winnipeg
Women's Centre of Calgary
Yonge Street Mission, Toronto
York University Libraries, North York
YOUTHLINK, Scarborough
Yukon College Early Childhood Development Program,
Whitehorse
YWCA of Edmonton
YWCA of Greater Toronto